



# Eastern Canada Explorer

7 Night / 8 Days

Toronto - Niagara Falls - Ottawa - Montreal

Departure City : Major Cities of India

**RIVIERA**<sup>®</sup>  
TOURS AND TRAVEL  
*Experience the World with Us*

# EASTERN CANADA

SCENIC. MEMORABLE. EXTRAORDINARY.

NIAGARA FALLS | TORONTO | OTTAWA | MONTREAL | QUEBEC CITY

EXPERT TOUR MANAGER | INDIAN MEALS | COMFORTABLE HOTELS | GUIDED SIGHTSEEING | SAFE & MEMORABLE JOURNEY

## Tour Highlights

- 8 Days | 7 Nights
- Niagara Adventure Pass
- Toronto Hop-On Hop Tour
- Ottawa City Tour
- Montreal City Tour
- Full day tour to Quebec City Tour
- Via Rail Tickets – Toronto – Ottawa – Montreal Tickets

## Tour Discription

**BOOKING** : Air Tickets of Domestic & International Airlines • Authorised Railway Ticket Agent (IRCTC)  
Hotel Booking Agent • Trade Fair Tours • Int. Package Tours • Advisor for Passport & Visa • Luxury Cars on Rent



8-9 Agrawal Complex, Near Municipal Market, C. G. Road, Ahmadabad-380 009.

Tel.: 079-4007 4001, 2646 4006, 2646 1350 • Fax: 079-4007 4005

E-mail: rivieratours.india@gmail.com • Web: www.rivieratours.in

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## Canada Tour Package from India | Canada Tours from USA | Eastern Canada Tour by Riviera Tours and Travel

Looking for the best **Canada tour package from India** or a professionally managed **Canada tour from USA**? **Riviera Tours and Travel** operates premium **Canada tours from India and the USA**, offering unforgettable journeys through the most beautiful destinations in Eastern Canada. Our specially designed **Canada holiday packages**, **Canada group tours**, and **Eastern Canada tour packages** are ideal for families, couples, senior citizens, and corporate travelers seeking a hassle-free vacation experience.

Our popular **Canada tour package from India** covers world-famous destinations including Toronto, Niagara Falls, Ottawa, Montréal, Québec City, Nova Scotia, and Prince Edward Island. Experience the breathtaking beauty of **Niagara Falls Canada tours**, enjoy a thrilling boat cruise, explore the historic streets of Québec City, and discover the vibrant culture of Montréal. Travelers can also enjoy shopping in Toronto, visit renowned museums in Ottawa, and admire the scenic coastal landscapes of Nova Scotia.

**Riviera Tours and Travel** operates escorted **Canada tours from India** with carefully planned itineraries, comfortable hotels, sightseeing, transportation, and Indian meals throughout the journey. Our **Canada group tour from India** is especially popular among travelers looking for convenience, safety, and excellent value. We also offer customized **Canada vacation packages**, **Canada family tour packages**, and **Canada honeymoon packages** to suit different travel preferences and budgets.

For travelers based in North America, Riviera Tours and Travel also operates **Canada tours from USA**, allowing visitors to explore Eastern Canada's natural wonders, cultural attractions, and historic landmarks with expert guidance and professional tour management. Whether you are searching for a **Canada holiday package from India**, **Eastern Canada tour package**, **Niagara Falls tour package**, **Canada sightseeing tour**, or **Canada escorted tour**, Riviera Tours and Travel delivers a memorable travel

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experience from start to finish.

Book your **Canada tour package from India** with Riviera Tours and Travel today and discover why thousands of travelers choose our expertly crafted **Canada tours**, **Canada vacations**, and **Eastern Canada holiday packages** every year.

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## Tour Itinerary

Here's your itinerary rewritten with strong SEO-focused keywords such as **Canada Tour Package from India**, **Eastern Canada Tour**, **Niagara Falls Tour**, **Toronto Tour Package**, **Montreal Holiday Package**, **Ottawa Sightseeing Tour**, and **Canada Vacation Package**.

### Day 01 – Arrive Toronto | Transfer to Niagara Falls | Canada Tour Package from India

Welcome to Canada! Upon arrival at Toronto International Airport, transfer to Niagara Falls, one of the most popular attractions included in our Canada Tour Package from India. Check into your hotel and spend the evening admiring the spectacular illuminated Niagara Falls, beautifully lit with vibrant colors after sunset.

#### Overnight in Niagara Falls

### Day 02 – Niagara Falls Tour | Toronto Holiday Package

After breakfast, enjoy a self-guided Niagara Falls sightseeing tour. Your Eastern Canada Tour includes the famous Niagara Adventure Pass featuring the Hornblower Cruise – Voyage to the Falls, Journey Behind the Falls, Niagara's Fury, White Water Walk, and WeGo transportation. Later, transfer to Toronto and check into your hotel. The evening is free to explore Toronto, Canada's largest city.

#### Overnight in Toronto

### Day 03 – Toronto City Tour | Canada Vacation Package

After breakfast, enjoy a Hop-On Hop-Off Toronto City Tour. Highlights include Eaton Centre, Toronto City Hall, Casa Loma, Yorkville, University of Toronto, Rogers Centre, Harbourfront, and the iconic CN Tower. This comprehensive Toronto sightseeing experience is a highlight of your Canada Holiday Package.

#### Overnight in Toronto

### Day 04 – VIA Rail Journey from Toronto to Ottawa

After breakfast, board the scenic VIA Rail train from Toronto to Ottawa. Travel through picturesque Ontario landscapes, Kingston, and the famous Thousand Islands region. Upon arrival in Ottawa, Canada's capital city, check into your hotel and enjoy the remainder of the day at leisure.

#### Overnight in Ottawa

### Day 05 – Ottawa Sightseeing Tour | Montreal Tour Package

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After breakfast, enjoy a guided Ottawa City Tour featuring Parliament Hill, Canadian Mint, National Gallery of Canada, Museum of Civilization, Prime Minister’s Residence, and the National Arts Centre. Later, travel by VIA Rail to Montreal, one of the most vibrant cities included in our Eastern Canada Tour Package.

**Overnight in Montreal**

**Day 06 – Montreal City Tour | Canada Group Tour**

After breakfast, explore Montreal's top attractions. Visit historic Old Montreal, the residential and financial districts, Olympic Complex, Mont Royal Observation Point, and enjoy a photo stop at the magnificent Notre Dame Basilica. Montreal is a must-visit destination on every Canada Tour from India.

**Overnight in Montreal**

**Day 07 – Quebec City & Montmorency Falls Excursion**

Today enjoy a full-day Quebec City Tour, one of the highlights of our Canada Holiday Package. Discover the charm of Old Quebec, Chateau Frontenac, Parliament Buildings, Plains of Abraham, Citadel, Place d’Armes, National Assembly, and Notre Dame Basilica. Continue to the spectacular Montmorency Falls, which are even higher than Niagara Falls.

**Hotels Details**

**Hotels Featured**

**Destination**      **Value Brand**      **Deluxe Brand**  
 Day 06 – Departure from Montreal | End of Eastern Canada Tour

**Niagara Falls, on Ramada Plaza Stanley**      **Sheraton on the Falls**

After breakfast, enjoy free time before checking out. Transfer to Montreal Airport or VIA Rail Station for your onward journey. Your memorable Canada Tour Package from India with Riviera Tours and Travel concludes today, leaving you with unforgettable memories of Niagara Falls, Hill Hotel & Suites, Montreal Garden, and the Ottawa Downtown.

**Toronto**      **Bond Place Hotel**      **Chelsea Hotel Toronto**

**Ottawa**      **Capitol Hill Hotel & Suites**      **Montreal Garden**      **Ottawa Downtown**

**Montreal**      **Chrome Hotel Montreal**      **Le Centre Sheraton Montréal**  
 End of Your Eastern Canada & Niagara Falls Tour Package with Riviera Tours and Travel

**Tour Price**

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## Eastern Canada Tour 2026–2027 Special

Tour Price Per Person (CAD) Operates May – September 2026 & 2027

### Value Brand

Travel Period	Twin Sharing	Single Room	Triple Sharing	Quad Sharing	Child No Bed
May 2026	CAD 2,322	CAD 3,004	CAD 2,189	CAD 2,106	CAD 1,418
Jun – Aug 2026	CAD 2,350	CAD 3,063	CAD 2,209	CAD 2,120	CAD 1,418
Sep 2026	CAD 2,347	CAD 3,056	CAD 2,206	CAD 2,119	CAD 1,418
May 2027	CAD 2,322	CAD 3,004	CAD 2,189	CAD 2,106	CAD 1,418
Jun – Aug 2027	CAD 2,350	CAD 3,063	CAD 2,209	CAD 2,120	CAD 1,418
Sep 2027	CAD 2,347	CAD 3,056	CAD 2,206	CAD 2,119	CAD 1,418

### Deluxe Brand

Travel Period	Twin Sharing	Single Room	Triple Sharing	Quad Sharing	Child No Bed
May 2026	CAD 2,949	CAD 4,190	CAD 2,681	CAD 2,524	CAD 1,478
Jun – Aug 2026	CAD 3,022	CAD 4,339	CAD 2,730	CAD 2,561	CAD 1,478
Sep 2026	CAD 2,978	CAD 4,250	CAD 2,701	CAD 2,539	CAD 1,478
May 2027	CAD 2,949	CAD 4,190	CAD 2,681	CAD 2,524	CAD 1,478
Jun – Aug 2027	CAD 3,022	CAD 4,339	CAD 2,730	CAD 2,561	CAD 1,478
Sep 2027	CAD 2,978	CAD 4,250	CAD 2,701	CAD 2,539	CAD 1,478

### Notes:

- Rates are quoted in **Canadian Dollars (CAD)** and are **per person**.
- **GST @ 5% Extra**.
- Airfare, visa fees, travel insurance, and personal expenses are not included unless specified.

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- Prices are subject to change without prior notice and are subject to availability.

**CNB = Child No Bed.**

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## Inclusions

- 1-night accommodation in Niagara Falls.
- 2 nights' accommodation in Toronto.
- 1-night accommodation in Ottawa.
- 3 nights' accommodation in Montreal.
- Daily breakfast except on day 1 & in Ottawa
- Transfer from YYZ Airport to hotel in Niagara Falls – SIC.
- Transfer from hotel in Niagara Falls to Hotel in downtown Toronto – SIC.
- Inter-city transfers by VIA Rail (Escape Fare) - Toronto to Ottawa and Ottawa to Montreal
- Departure transfer from downtown Montreal hotel to YUL Airport – Private.
- Niagara Adventure Pass includes - Hornblower Cruise – Voyage to the Falls, Journey behind the Falls, Niagara's Fury, White Water WeGo Commuter Tickets for travel between Hotel and various Niagara Falls Attractions – SIC.
- Toronto Hop on / Hop off Tour – SIC.
- Ottawa City tour on seat in coach basis – SIC.
- Montreal City tour on seat in coach basis – SIC.
- Full Day visit to Quebec City with Montmorency Falls on seat in coach basis – SIC.
- Taxes and GST

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## Exclusions

- Airfare
- Visa
- Bottled Water on coaches and in hotel rooms.
- Telephone calls, Laundry, and other expenses.
- Travel Insurance - recommended. We request Tour Operator to secure a signed Waiver in the event client declines your offer to secure Insurance.
- Any personal expenses.
- Baggage Handling.
- Resort fees if applicable, payable locally at check-in.
- GST/VAT charged by the Government in the country where this package is retailed by the Travel Agent/Tour Operator. All GST/VAT charged by the Government in Canada is already included in the Package Cost.
- Optional Tours & Activities
- Gratuities – expected by Bell Staff, Tour Coach Drivers, Guides, etc.
- Wire Transfer Fee of \$45.00 per wire transfer. This will be added to your final Invoice.
- Hotel pickups for tours subject to confirmation by service provider. If the same is not provided, clients must make their own way to the boarding point.

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## Terms & Conditions

Rates are subject to specially negotiated inventory for purposes of this Package

Black Out dates apply

High Season Surcharges apply

Prices are per person and include all taxes.

The rates are based on current Taxation Tables. Any revision in taxes up or down will be applied to the final invoice.

### Deposit, Cancellation & Change Policy:-

Days of Departure Deposit Per Person in CA \$ Cancellation Penalty Per Person

32 + \$250 \$250

31 Days or less 100% of the Package Price 100% of the Package Price

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\* There will be no refund (partial or otherwise) for any part of services cancelled or unused for any reasons including medical or comp. This clause overrules any commitment made by any supplier participating in the program directly with the client or the Travel A Operator.

\* A charge of \$150 will be imposed on per change any changes after Vouchering. Changes Fee will apply irrespective of reasons change.

\* A charge of \$150 will be imposed on per change any changes after commencement of travel. Changes Fee will apply irrespective of such a change.

### Important Notes: -

1. All prices are based in Canadian \$s.
  2. Packages are Commissionable at 10%.
  3. SIC Transfers - means NO MEET & GREET on arrival at the Airport. Clients must follow the joining instructions printed on our vouchers.
  4. Seat-in-Coach Sightseeing do not necessarily offer complimentary pick-up and drop-off from hotels. Most tours do offer a hotel pick-up information will be provided at the time of tour confirmation.
  5. Admissions - does not include transfer from hotel to Theme park/Attraction Venue.
  6. Operation of Tours, Admissions etc. are subject to weather conditions.
  7. Prices quoted are per person based on occupancy.
  8. Rooms offered will have one King or two Queen or Twin Beds. We do not guarantee bed type.
  9. Rooms offered with bedding as follows:
    - Single - 1 Person - 1 or 2 Beds
    - Twin - 2 Persons – 1 or 2 Beds
    - Triple - 3 Persons - 2 Beds
    - Quad - 4 Persons - 2 Beds
- City Fire Code limits the number of beds in a room to a maximum of two beds irrespective of Single, Twin, Triple or Quad occupancy.

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1. Child Rates are based - child sharing room with parents using existing bedding. Some hotels charge fee for a rollaway bed. City allows (only one) Rollaway Bed only in rooms with one King bed. Child age - 2 to 11 years old.
  11. Child sharing room with one adult pay the Adult Rate.
  12. It is assumed that all clients will arrive by the same flight at the same airport and in the same terminal. Should the flights be or arrive in different Terminals, additional costs may apply.
  13. Hotel Check In: 4:00 PM | Hotel Check Out: 11:00 AM. Early Check-in and Late Check-out will require payment of supplement.
  14. This quote is based on the current federal, provincial and city taxes, surcharges, and fees as applicable at the time of quote. Subsequent change in the tax tables would be applicable to this quote. The quote also is adjusted for applicable Tax and GST rebates.
  15. We have already credited applicable GST Rebate to this package. The Tour Operator will not apply for any GST Rebates.

**Documentation & Insurance: -**

- \* Trip Cancellation & Medical Insurance: We highly recommend that you purchase insurance with adequate coverage at the time of booking. Your policy must cover personal injury, illness or death, trip cancellation, emergency medical search & rescue, flight accident, loss of baggage and personal effects.
- \* We expect Tour Operator/Travel Agent to secure a signed waiver for the offer of Travel Insurance in the event client declines the offer. The Tour Operator/Travel Agent shall present RIVIERA Inc. with the signed waiver on demand.
- \* RIVIERA Inc. or our supplier will not absorb any costs on behalf of the Agent/Client arising from cancellations due to visa rejection, compassionate, visa rejections or any other reasons. The client's Travel Insurance should cover such costs.
- \* Visas & Documentation – Clients are responsible for Visas, Passports, and other necessary travel documentation. Things your clients should know about this tour

**On all tours:-**

**Travel Documents** - Valid Passport, Visa and other travel documents. Please check with the Canadian Embassy/High Commission if you need a Visa to travel to Canada.

Passport Validity – Your passport should be valid for at least six months from date of your departure from Canada at the end of your trip. Requirement may vary by nationality. Please check with the Canadian Diplomatic Mission nearest to you to ensure your travel documents are in good order.

**Travel Insurance** - We strongly recommend clients purchase full travel insurance to cover all emergencies including medical. Client is individually responsible for any costs and/or liabilities arising out of non-purchase of insurance and/or purchase of insurance with inadequate or no appropriate coverage.

Second piece of Photo ID - Some establishments require you to produce a second piece of photo ID. We therefore request you to carry a second piece of Photo ID issued by your government such as valid Drivers License which would have a photograph of the person concerned.

**Credit Card** – a valid credit card in the name of the traveller. Hotels require you to provide them a valid Credit Card at check in. Every check in will take a deposit to cover room incidentals. The authorization will be auto cancelled post check out less any room incidentals remains unpaid. Some credit card companies will take up to seven business days to provide the credit back to you. RIVIERA Inc. and its suppliers/hotels have no control on this.

**Child/Infant Seats** - if you are travelling with children who may need a child seat, you must let us know at the time of booking. Our

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require the client to bring along a child seat.

**Medication and prescriptions** - Please carry your medication for the duration of your trip. In case you have to buy medication in Canada, you will require to visit a Doctor and get a prescription. Keeping your current prescriptions and Doctor's information handy will be helpful in emergency circumstances. Doctors require prepayment with a credit card before consultation.

**Handicap Assistance** – Clients are required to inform us at the time of booking if they require handicap assistance. Some of the tours may not be suitable for handicapped persons.

**Drivers License** – If you intend to drive or a portion of your tour includes a driving activity, you are requested to carry a valid International Driving License.

What else you should bring with you when you travel to Canada

### **December to April**

Warm winter clothing including gloves, toque, scarf, and warm jacket.  
Practical footwear – warm, waterproof, and with a good tread.

### **May & June**

Light warm clothing such as sweater, warm jacket, scarf, etc.  
Practical footwear – warm, waterproof, and with a good tread.

### **July to September**

Comfortable Clothing.  
A warm jacket, sweater or similar as a backup.  
Comfortable waterproof footwear

### **October & November**

Light warm clothing such as sweater, warm jacket, scarf, etc.  
Practical footwear – warm, waterproof, and with a good tread.

### **Below must be brought with you in all seasons**

- \* Warm clothing, woollen socks, scarf, hat/toque, waterproof treaded shoes.
- \* A foldable umbrella.
- \* Reusable mug.
- \* Water bottle.

**Tour Vehicle** – RIVIERA will assign the appropriate tour vehicle depending on the headcount for each tour. Our vehicles range from Mini Vans to Sprinters, 24, 33 and 56 Seater Tour coaches. All our vehicles are safety inspected, fully insured and operated by fully licensed drivers.

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bonded vehicle operators(drivers).

**Luggage** – We accommodate one standard Airline check-in in luggage and one standard cabin bag only. We will not be able to accommodate any oversize luggage irrespective of whether the airlines accepted same or not. No luggage will be allowed in the cabin of the vehicle.

### **Applicable Law**

By making a reservation with Destination Management Canada Inc. (hereafter "RIVIERA") you expressly accept the following Terms and Conditions as part of your contract and that of anyone else for whom you are making a booking. Please read these Terms and Conditions carefully and if you do not accept all of them do not make a reservation.

### **ACCURACY OF INFORMATION**

RIVIERA makes every effort to ensure the information is accurate and up-to-date, however errors do occur and RIVIERA reserves the right to refuse and/or cancel and refund any booking at an incorrectly posted price.

### **POSTED PRICES**

Prices are in Canadian Dollars based on costs at the time of posting. Prices depend on numerous factors including, fuel and exchange rates. If any of the costs increase, RIVIERA may increase the price of any item. RIVIERA reserves the right to increase or decrease prices and will make all efforts to advise of price increases at least 15 days prior to departure date. If the cost increase is more than 7% (excluding government taxes) you may cancel your booking and receive a complete refund.

### **SPECIAL OFFERS**

From time to time, RIVIERA may advertise special offers, which may be generally available or restricted to certain departure dates and destinations. These promotions may be time sensitive, cannot be put together with any other promotion and will be limited to specific conditions. RIVIERA may withdraw any of these offers at any time with or without prior notice.

### **MINORS**

Child and infant fares are different on each airline, cruise line and in hotels. You should consult with the specific company supplying the service to make sure you are aware of the applicable age and rate for any child or infant. Cruise lines require anyone under 21 years be accompanied by an adult over 21 years old. At check-in some hotels require proof of age for child bookings and if the child is not the required age a hotel may charge the full adult rate. Any special requirements for children, e.g. a crib, must be made at the time of the booking and a charge may be applicable.

### **PREGNANCY**

Airlines and cruise lines have different policies regarding travel while pregnant and a letter from a doctor or midwife, confirming that mother and baby are in good health and fit to travel may be required. You should check the specific requirements on the airline and cruise line website for restrictions.

### **SPECIAL REQUIREMENTS**

Anyone with a need for special services or assistance while travelling, including adapted rooms, and/or wheelchair accessible rooms, should contact us at the time of booking.

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private transfers, must advise RIVIERA of those needs before booking so that requests can be made to determine availability before booking. Additional costs may be applicable for the services and/or assistance.

### **INCLUDED IN YOUR PACKAGE VACATION**

Unless otherwise noted, the price of your package vacation includes what is referred to in "the price includes" with respect to each vacation. Features provided by the cruise line or hotel (complimentary or not), are set out on each cruise/hotel page. All hotel information was provided by the applicable hotel management and any features that are temporarily unavailable or which have been permanently withdrawn - for any reason - do not have any cash value and are non-refundable. Any features can be changed by a cruise line, hotel or RIVIERA, with 30 days prior notice.

### **NOT INCLUDED IN YOUR PACKAGE VACATION**

Items not included in your package vacation include, entry and exit fees, entry visas, passports, health certificates, laundry and dry cleaning, some a la carte restaurants, meals and alcoholic beverages not mentioned in itineraries, casino, medical services, excursions, telephone, internet access, faxes, spa and salon services, safe, mini-bar, tips, onboard gratuities/tips (mandatory gratuity is added to all purchases purchased onboard) and certain baggage charges.

### **TRAVEL INSURANCE**

RIVIERA strongly recommends that you purchase travel insurance from your Travel Agent/Tour Operator at the time of booking, or other travel insurance to cover cancellation, interruption, baggage and medical expenses. NOTE that many countries now require proof of travel insurance coverage in order to be admitted into the country.

### **CRUISE / HOTEL PREFERENCES**

Any cruise or hotel preferences such as dining times, room location, bed preferences, etc. that are not associated with special requirements should be requested at the time of booking. An attempt to accommodate these preferences will be made, however RIVIERA will not be responsible if such requests cannot be fulfilled.

### **CREDIT CARD POLICY**

RIVIERA accepts MasterCard, Visa and American Express credit cards and when paying with any of these credit cards RIVIERA Inc. will be listed as the vendor on your credit card statement. By authorizing the use of your credit card to pay for the travel services provided by RIVIERA, you are accepting these Terms and Conditions. By providing RIVIERA with authorization to use your credit card you are confirming that you will pay the total amount charged for those services to the card issuer in accordance with your cardholder agreement. If the credit card holder is not the person travelling, a Credit Card verification process will be required, including the completion of a Third-Party Credit Card Form and production of two pieces of government issued identification.

### **PAYMENT**

A deposit will be required at the time of booking. Full and final payment must be received by RIVIERA 30 days prior to departure, or in full for reservations made 45 days or less before departure. Failure to comply with the payment schedule may result in the cancellation of your booking and you having to pay all the applicable fees related to cancellation.

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## BOOKING CHANGES & CANCELLATION

Correction of a name, change of name, change of a departure date or change of the type of tour, is possible if accepted by the subject to the applicable fee. Any change made within [INSERT FIGURE] days of departure makes the booking subject to full cancellation charges. Changing all names on a file constitutes a cancellation. If rooming requirements are altered due to a cancellation more passengers, the passengers still travelling must pay the applicable rate for the accommodation to be occupied. Once commenced, no changes to the booking are permitted.

The vacation packages are prepared months in advance, and sometimes one of the advertised services or locations is modified or not. On occasion after your booking is confirmed, we may have to make changes to the services that are part of the package. Most often minor, however we may have to make a Major Change before you depart.

### Major Change includes:

- \* change of destination;
- \* change of time of departure or return by more than 24 hours;
- \* change of the standard of the accommodation;
- \* increase in the cost of the vacation package of more than 7% (unless government imposed);
- \* change of route necessitating other identification or documentation when there is insufficient time to obtain these items before departure error in our rates.

### If we have to make a Major Change, we will advise you and you may:

- \* accept the change;
- \* select one of our alternate vacation packages at the applicable price; or
- \* cancel completely and obtain a full refund of the price you paid.

Sometimes the hotel you chose will not be available because of unexpected maintenance or overbooking. If this is the case, RIVIERA will provide a substitute hotel, of equal or greater standard. If RIVIERA is obliged to downgrade the accommodation, and you accept that offer, RIVIERA will provide you with a partial refund. We reserve the right to change our published prices without notice and to pass on government imposed taxes, transportation fees and surcharges, including fuel and currency fluctuations.

RIVIERA may not be able to refund you in full for changes that are made for reasons of Force Majeure, namely war or threat of war, disturbances, terrorist activity, industrial disputes, natural and nuclear disasters, fire, weather causing beach erosion, epidemics or health technical or mechanical problems with transport, flight delays due to weather, government action, closed or congested airports or supplier insolvency and any events beyond our control.

If you must cancel your tour package with us, the policies as laid down under section Deposit, Cancellation & Change Policy shall apply.

Cancellation charges include GST/HST and are effective from the day that we record your cancellation notification. We may re-sell any services without refund to you

## TRAVEL DOCUMENTS

Your travel documents will not be released until RIVIERA has received your full and final payment. Airline tickets contain conditions as terms of carriage. Please read these conditions carefully as they affect your legal rights.

## DOCUMENTATION

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It is your responsibility to obtain the correct documentation which is required to travel to your destination and to return to Canada. RIVIERA is not responsible if you are denied carriage by an airline or refused entry into a country. Canadian Citizens must carry a valid Canadian Passport. For more information on Canadian Passports, contact the Canadian Consulate or Foreign Affairs Canada, at <http://www.travel.gc.ca>, provides information about this document. All others should contact the relevant Tour Operator or Consular Office to make sure that you know what travel documents are required prior to booking. Most countries now require that your passport be valid for up to six months after the expected date of your return to Canada in order to be valid for travel. Damaged passports may result in the denial of boarding and all costs to obtain a new passport and/or a replacement vacation will be entirely yours. RIVIERA may require you to surrender your passport in order to complete the booking of your vacation.

### **BAGGAGE ALLOWANCE**

You must consult with the airline to confirm weight restrictions for your baggage. Lost or damaged baggage is the responsibility of the airline, which may have limited liability. In the event of damaged, lost or delayed baggage, please contact the airline representative before you arrive at the airport. Failure to do so will invalidate any potential claim you may have against the airline. Our tour vehicles allow one standard Airline check-in in luggage and one standard cabin bag only.

### **FLIGHT TIMES & RECONFIRMATION**

All flight times, airlines and type of aircraft, as well as itineraries, are subject to change with or without prior notice and RIVIERA reserves the right to substitute alternate airlines or aircraft types and add stops or make any other operational changes with or without prior notice. In the event that RIVIERA needs to advise you of any such changes prior to your departure from Canada we will contact you at the email address or phone number you have provided. You must contact the airline directly within 12 hours of departure from Canada and in your destination to reconfirm your flight time. In the event of a flight delay related to weather, traffic or a "force majeure" situation, it may not be possible for the airline to provide meals and/or accommodations. RIVIERA is not responsible for lost wages, lost vacation time or any other additional expenses incurred as a result of changes in flight times. If a cruise departure is missed due to weather or other problems RIVIERA will use its best efforts to make alternate arrangements, however no refund or other compensation will be issued for a missed cruise departure caused by a flight delay or missed flight connection. Cruise lines reserve the right to charge full cancellation fees for a guest failing to embark. You should therefore purchase travel insurance to provide you with coverage for this possibility.

### **CONNECTING FLIGHTS**

All connecting flight reservations are made at your risk and you assume the cost of any loss in the event of a change to the flight arrangement that may require you to change your connecting flight(s). RIVIERA is not liable for any damages or additional fees incurred by passengers for a missed flight connection for any reason.

### **AIRPORT CHECK-IN**

Please check with the airline for check-in opening and closing times as you must have your boarding pass and have presented all required documents checked in before the check-in cut-off deadline. You must also be at the boarding gate by the boarding deadline and failure to arrive at the boarding deadline may result in the reassignment of your seats or cancellation of your reservation. RIVIERA will not provide refunds or compensation for any unused seating upgrades or denied boarding. If you are denied boarding it is your responsibility to make alternate arrangements.

### **ACCOMMODATION**

Conditions surrounding the supply of uninterrupted electricity, water and private toilet facilities are not the same in other countries as in India.

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Canada. Hotels undergo routine maintenance and renovation both in the low and high seasons. At new hotels some facilities may not be fully functional and landscaping and other finishing touches may be ongoing during your stay. Any information that we receive about significant changes to your hotel will be provided to you prior to departure. Topless sunbathers are found at some resorts and the resorts have no control over them. Cruise lines and hotels cannot accept responsibility for the behaviour of other guests or changes in services or facilities because of circumstances beyond their control. Political events or vacations. An ocean view room may have a full or partial view of the ocean. As minimum age restrictions vary from hotel to hotel you should enquire with your hotel at the time of booking.

## HOTEL STAR RATINGS

RIVIERA assigns hotel star ratings based on a number of factors, including our opinion regarding location, amenities, and facilities relative to the standards in the area, as well as the feedback received from customers and staff. Our ratings differ from other published ratings and do not constitute a promise of any specific feature or amenity.

## CRUISE / HOTEL CHECK-IN AND CHECKOUT CONDITIONS

Cruise documentation includes information regarding check-in and embarkation times for the cruise. Checkout / disembarkation information is provided onboard. Check-in at most hotels is 3:00 pm and check-out is often 11:00 am and is not related to arrival or departure times for your travel.

Hotels provide check-in and check-out times and dates. Some hotels may require a credit card imprint or cash deposit at check-in for security for miscellaneous charges such as telephone calls. Hotel hospitality areas and services for guests without a room are provided at the discretion of the hotel. If you want a late check-out and baggage storage it must be arranged directly with the hotel and charges may apply. RIVIERA is not responsible for any inconvenience or loss arising from these arrangements.

## ACCOMMODATION CHANGES

If the accommodation reserved is not available for any reason, RIVIERA reserves the right to substitute a similar category of accommodation. This policy does not apply to a change in hotel that which occurs by reason of circumstances that are beyond RIVIERA's reasonable control.

## CONDITIONS IN DESTINATION

RIVIERA endeavours to keep you up-to-date regarding conditions in your destination, including travel document requirements and travel advisories, but it cannot guarantee the information. Please therefore visit <http://travel.gc.ca/travelling/advisories> before departure so that you are aware of any relevant travel advisories before finalizing your travel plans. It is your responsibility to comply with the customs, rules and regulations of the country you visit. If you conduct yourself in a threatening manner, RIVIERA, and any service provider may refuse you service or expel you from the premises. In such circumstances you will be responsible for all costs arising out of your expulsion and you will not receive a refund for the unused portion of your vacation.

## OPTIONAL TOURS, EXCURSIONS AND ACTIVITIES

Any optional tour or physical activity you undertake at the destination contains a risk of personal injury, loss or damage to you or your personal possessions. You agree, as part of your agreement with RIVIERA, to assume the entire risk of any and all such injury, loss or damage which you may suffer during or arising out of your participation in any optional tour or physical activity, however it may be caused. RIVIERA makes arrangements with independent third parties to provide services in connection with the optional tours and physical activities. RIVIERA exercises great care in choosing these independent third parties but does not have control over them and, therefore, is not responsible. RIVIERA can be held liable for, any acts or omissions or negligence of these independent third parties, their employees, servants, agents, or subcontractors.

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subcontractors. These independent third parties are not agents or employees of RIVIERA despite their use of any signage or clothing which may contain the name "RIVIERA" or other related trade names or logos. The optional tours and physical activities are subject to conditions and limitations imposed by the independent third parties and the laws of the country in which they operate. You agree as part of your agreement with RIVIERA to release, discharge and indemnify RIVIERA from any and all liability or claims of any nature arising or in relation to any loss, damage, injury or illness whether physical or mental, resulting from any delay, substitution of equipment, omission or negligence of the independent third parties, their employees, servants, agents and subcontractors resulting from or arising out of the optional tours or physical activities. Before participating in any optional tour or physical activity you may be required to sign a written agreement forever releasing, discharging and indemnifying RIVIERA from any and all claims of any nature arising out of or related to any such optional tour or physical activity.

### **REFUNDS FOR UNUSED TRAVEL SERVICES**

Under no circumstances is RIVIERA obliged to provide you with a refund for unused travel services or any portion thereof.

### **RIVIERA'S RESPONSIBILITY**

On your behalf, RIVIERA arranges with independent third parties, such as airlines, hotels, cruise lines, transfer companies, baggage handlers and other independent suppliers to provide you with the services you have purchased. RIVIERA exercises care in selecting these independent suppliers and pays particular attention to their reputation and reliability. However, RIVIERA does not control these independent suppliers and cannot be held responsible for their performance or lack thereof. RIVIERA is not responsible for any injury, loss or damage whether emotional or physical howsoever sustained, resulting or arising from any error, omission or negligence of any company or person, employee or sub-contractor supplying any of these services as part of your RIVIERA vacation.

### **LIMITATION OF RIVIERA'S LIABILITY**

RIVIERA's liability for any loss, damage or injury, whether to property, physical or mental, arising from its own acts, omissions or negligence is limited to the amount you paid to RIVIERA for the services in relation to which you are making a claim.

### **ACT OF GOD/FORCE MAJEURE**

RIVIERA is not responsible for any loss, damage or injury of any nature in whole or in part resulting from an Act of God or any other Force Majeure condition including without limitation: fire, volcanic eruption, environmental pollution or contamination, inclement weather, earthquake, flood, water or power shortages or failures, tropical storms or hurricanes, riots or civil commotions or disturbances and any other acts of any nature, sabotage, arrests, strikes or other labour disruptions, restraints of rulers or peoples, expropriations, acts of terrorism, war, international quarantine restrictions, government health advisories or warnings or alerts of any kind or nature, government seizures, refusal or cancellation, suspension or delay of any government authority or any license, permit or authorization, damages to its facilities, or the travel supplier's facilities.

### **INDEMNIFICATION OF RIVIERA**

You agree to indemnify and save RIVIERA harmless against any liability, actions (including legal fees), claims, losses, costs and damages that RIVIERA may incur, sustain or pay arising out of or in connection with your negligent or intentional act or omission, in relation to any incident alleged to have occurred in destination and/or in relation to services provided by RIVIERA.

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## APPLICATION

These Terms and Conditions are binding on all travellers in your party and on each of their estates, heirs, successors and legal representatives.

## APPLICABLE LAW AND FORUM FOR DISPUTES

Your contract with RIVIERA is governed by and construed in accordance with the laws of the Province of Ontario. Any claim or action against RIVIERA shall be filed in the courts of the Province of Ontario and you agree to attorn to the exclusive jurisdiction of such courts.

## SEVERABILITY

If any part of these Terms and Conditions is held invalid or unenforceable, the remaining parts of these Terms and Conditions will remain in full force and effect, and, to the extent possible, the portion(s) found unenforceable will be construed in a manner consistent with the intent of the original portions.

## ACKNOWLEDGEMENT

By making a reservation with RIVIERA, you hereby acknowledge, on your own behalf and on behalf of all of the people for whom you are making a booking, that you have read and accept the Terms and Conditions contained herein for yourself and all of those people.

Note: Riviera Tours and Travel is a private travel agency dedicated to providing curated experiences. We do not represent any government agency. Our role is to simplify the travel and visa process for our clients through expert planning and logistical support. For direct government services, please visit official departmental portals.

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